



Booking Confirmation



Booking Reference: **2PLUDV**

Date of issue: 09 Oct, 2021

This is your official Itinerary/Receipt. You must bring it with you to the airport for check-in and we recommend you keep a copy for your records. Please also take the time to review it as it contains the [general conditions of carriage and applicable tariffs Opens in a new window](#) that apply to the tickets, bookings and air services detailed below, as well as baggage, dangerous goods and other important information related to your trip.

For the well-being of all customers and employees, we are temporarily adjusting our on-board service as a health and safety measure in response to COVID-19. Unfortunately, we will not be able to accommodate any special meal requests. [Learn more Opens in a new window](#).

Data Protection Notice: Your personal data will be processed in accordance with the applicable carrier's privacy policy and, if your booking is made via a reservation system provider ("GDS"), with its privacy policy. These are available at the [IATA Travel Centre website Opens in a new window](#) or from the carrier or GDS directly. You should read this documentation, which applies to your booking and specifies, for example, how your personal data is collected, stored, used, disclosed and transferred. We also invite you to view [Air Canada's Privacy Policy Opens in a new window](#) directly.

Ensure you are in compliance with the entry requirements of your destination. For the latest information on COVID-19 testing, entry requirements, flexible change and cancellation policies, and biosafety measures please visit our [COVID-19 information hub Opens in a new window](#).

IMPORTANT: Entry requirements

- **Travelling (or returning) to Canada from another country:** travellers **must** register with [ArriveCAN Opens in a new window](#), get a pre-departure COVID-19 test, and participate in the mandatory testing and quarantine requirements upon arrival. Fully vaccinated travellers will not be required to stay at a government-authorized hotel while awaiting their on-arrival test result if they meet all of the required criteria. For more information [visit the entry requirements page](#).
- **Travelling (or returning) to U.S. or international destinations:** Make sure to review the [government entry requirements Opens in a new window](#) prior to travel.

✈ Depart

Premium Economy Class - Flexible Reward

Monday 27 Dec, 2021	14:10 Vancouver Vancouver Int. (YVR), Terminal M		18:13 Kahului / Maui Kahului (OGG), Hawaii	 AC537	6hr03 Premium Economy O Operated by: Air Canada 787-9 Wi-Fi Meal
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✈ Return

Business Class - Flexible Reward

Monday 17 Jan, 2022	23:40 Kahului / Maui Kahului(OGG), Hawaii		07:00 <small>+ 1 day</small> Vancouver Vancouver Int. (YVR), Terminal M	 AC536	5hr20 Business Z Operated by: Air Canada 787-9 Wi-Fi Meal
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Passengers

Cindy Louise Young

Ticket number
0142140585714

Air Canada - Aeroplan
105647598

Seats

AC537 14K
AC536 2A



Purchase summary

Tax information

GST no. 10009-2287 RT0001 \$1.25

1 adult



Air transportation charges

Included

Taxes, fees and charges

Air Travellers Security Charge - Canada	25.91
Goods and Services Tax - Canada - 100092287 RT0001	1.25
Airport Improvement Fee - Canada	25.00
September 11th Security Fee - United States	7.04
Animal and Plant Health Inspection Service (APHIS) User Fee – United States	4.98
Immigration User Fee - United States	8.80
Customs User Fee - United States	7.68
Total before options (per passenger)	\$80 ⁶⁶
GRAND TOTAL (Canadian dollars)	233,866 pts



Check-in and boarding gate deadlines

Within Canada To/From the U.S.

90
minutes

120
minutes¹

When to arrive at the airport

You should arrive no later than the times indicated at left. This will ensure you have plenty of time to check in, drop off your checked bags and pass through security.

45
minutes²

60
minutes

Check-in and baggage drop-off deadline

You must have checked in, obtained your boarding pass and deposited all checked bags at the baggage drop-off counter before the end of the check-in period for your flight.

30
minutes

30
minutes

Boarding gate deadline

This is the latest you should be at the departure gate, ready for boarding.

15
minutes

15
minutes

Boarding gate closes

Arriving after this time will result in reassignment of any reserved seats, the cancellation of reservations, and/or ineligibility for denied boarding compensation.

1. For Toronto-Pearson Airport (YYZ) or Montreal-Trudeau Airport (YUL) - Recommended arrival time: 180 minutes.
2. From Toronto City Airport (YTZ) - Check-in and baggage drop-off deadline: 20 minutes.



Baggage allowance



Carry-on baggage

On flights operated by Air Canada, Air Canada Rouge or Air Canada Express, you may carry with you in the cabin 1 standard item (max. size: 23 x 40 x 55 cm [9 x 15.5 x 21.5 in]) and 1 personal item (max. size: 16 x 33 x 43 cm [6 x 13 x 17 in]). Your carry-on baggage must be light enough that you can store it in the overhead bin unassisted. [See our complete carry-on baggage policy.](#)

Checked baggage

Please see below for details on the bags you plan on checking at the baggage counter.

Vancouver (YVR) > Kahului / Maui (OGG)		
 1st bag Complimentary	 2nd bag Complimentary	Max. weight per bag: 23 kg (50 lb) Max. dimensions per bag: 158 cm (62 in)

Kahului / Maui (OGG) > Vancouver (YVR)		
 1st bag Complimentary	 2nd bag Complimentary	Max. weight per bag: 32 kg (70 lb) Max. dimensions per bag: 158 cm (62 in)

* For travel within Canada or between Canada and the United States, a Canadian tax of \$3.00 CAD may apply to baggage fees. For travel between Canada or the United States and Mexico, the Dominican Republic and Barbados, an applicable local sales tax of \$4.00 CAD may apply to baggage fees. For all other itineraries to/from Mexico, the Dominican Republic and Barbados as well as itineraries to/from South America, an applicable local sales tax of \$21.00 CAD may apply to baggage fees. All above tax amounts are based on the maximum applicable tax amounts per itinerary type. Actual amounts may vary and will be charged in the currency used in your departure airport. Tax amounts are subject to change without notice by local government.

Currency

Fee amounts are displayed in the currency of the first departure city on your ticket. On the day of travel, applicable fees will be assessed in the local currency of the country/region you are travelling from. Certain exceptions may apply where the departure airport does not charge in local currency. The currency exchange rate will be determined by the date of travel.

Stopovers

Checked baggage fees may be reassessed when itineraries include an enroute stopover of more than 24 hours.

Baggage Allowance for Aeroplan Elite Status and Star Alliance Members

The baggage allowance displayed below applies when you check your bags with Air Canada, Air Canada Express (flights operated by Jazz) or Air Canada Rouge. Please make sure your Aeroplan Elite Status level is valid at check-in.

	Economy Class	Premium Economy	Business Class
Aeroplan Super Elite, 75K, 50K and 35K	3 bags 32 kg (70 lb)	3 bags 32 kg (70 lb)	3 bags 32 kg (70 lb)
Aeroplan 25K	2 bags 23 kg (50 lb)	2 bags 23 kg (50 lb)	2 bags 32 kg (70 lb)
Star Alliance Gold	1 extra bag 23 kg (50 lb)	1 extra bag 23 kg (50 lb)	1 extra bag 32 kg (70 lb)

Note: If you **exceed your baggage allowance** (in number, size and/or weight), additional checked baggage charges will apply. The policy and fees will be those of the carrier identified in the checked baggage information section.

- View [Air Canada's additional checked baggage policy.](#)
- View the [additional checked baggage policy of Air Canada's codeshare and interline partners.](#)

AEROPLAN FLIGHT REWARD RULES

General Rules

1. In addition to Aeroplan's general terms and conditions and the conditions of carriage and tariffs of the airline(s) marketing or operating the flight(s) as applicable, all flight reward bookings are also subject to [Aeroplan's flight reward policies](#).
2. Any fees related to your Aeroplan flight reward (including but not limited to changes, cancellations and contact centre bookings) are non refundable and subject to change without notice.
3. Government taxes and fees may be collected at your departure airport.
4. Flight reward prices in Aeroplan points, whether in whole or in combination with cash, are valid only at the time of booking and only for the itinerary booked.

Changing or cancelling flight rewards

1. Flight reward changes and cancellations may be subject to a non-refundable fee. Details on change and cancellation fees can be found by consulting [Aeroplan's flight reward policies](#)
2. Changes and cancellations to the itinerary can be made at any time up to 2 hours prior to departure subject to availability.
3. If you cannot travel on your scheduled flights you must notify Air Canada or the Aeroplan Contact Centre at least 2 hours before flight departure, or your ticket will be forfeited. Forfeited flight reward tickets are no longer valid for travel or points reinstatement.
4. Name changes are not permitted once the flight reward ticket has been issued.
5. Changes made prior to departure, including changes made once travel has commenced, are subject to availability and may require the additional collection of Aeroplan points, whether in whole or in combination with cash.

Premium Economy Class - Flexible Reward

Changes

Departing flight

- **Before departure of first flight**
 - Ticket reissue is allowed but may be subject to certain restrictions. Please refer to the link above for complete fare rules.
 - Changes are permitted without a fee, subject to availability. Any taxes and fare difference may apply.
 - New travel dates must be prior to **Sunday, 09 Oct, 2022**
 - The maximum change fee applied is **\$0 CAD** per direction, per passenger, plus any applicable taxes and fare difference. Child/Infant discounts may apply.
- **After departure of first flight**
 - Ticket reissue is not allowed.
- Flights can only be used in sequence from the place of departure specified on the itinerary.
- Failure to show up for your flight (No Show) may result in a penalty. Please see the complete fare rules for details.

Cancellations

- Tickets are **fully refundable** but are **non-transferable**.
- **Partially used tickets** may be submitted for a refund assessment. The refund will be calculated as follows: Actual fare paid minus the value of the portion of the journey that has been flown and minus the applicable fee.
- **Cancellations** can be made up to 45 minutes prior to departure. **Exception:** Aeroplan flight rewards must be cancelled no later than 2 hours before departure.
- Find out more about [Air Canada's refund services](#).

Business Class - Flexible Reward

Changes

Return flight

- **Before departure of first flight**
 - Ticket reissue is allowed but may be subject to certain restrictions. Please refer to the link above for complete fare rules.
 - Changes are permitted without a fee, subject to availability. Any taxes and fare difference may apply.
 - New travel dates must be prior to **Sunday, 09 Oct, 2022**
 - The maximum change fee applied is **\$0 CAD** per direction, per passenger, plus any applicable taxes and fare difference. Child/Infant discounts may apply.
- **After departure of first flight**
 - Ticket reissue is allowed but may be subject to certain restrictions. Please refer to the link above for complete fare rules.
 - Changes are permitted without a fee, subject to availability. Any taxes and fare difference may apply.
 - New travel dates must be prior to **Tuesday, 27 Dec, 2022**
 - The maximum change fee applied is **\$0 CAD** per direction, per passenger, plus any applicable taxes and fare difference. Child/Infant discounts may apply.
- Flights can only be used in sequence from the place of departure specified on the itinerary.
- Failure to show up for your flight (No Show) may result in a penalty. Please see the complete fare rules for details.

Cancellations

- Tickets are **fully refundable** but are **non-transferable**.
- **Partially used tickets** may be submitted for a refund assessment. The refund will be calculated as follows: Actual fare paid minus the value of the portion of the journey that has been flown and minus the applicable fee.
- **Cancellations** can be made up to 45 minutes prior to departure. **Exception:** Aeroplan flight rewards must be cancelled no later than 2 hours before departure.
- Find out more about [Air Canada's refund services](#).

Please notify us immediately if you do not plan on taking your scheduled flight(s). If you are unable to change or cancel your booking online, you can reach Air Canada Reservations at 1-888-247-2262 (view [international and other numbers](#)). If you do not show up for your flight, the rest of your itinerary will automatically be cancelled.

Disclaimer: The fare rules displayed above are for adult passengers only. Different rules may apply for children and infant passengers.

! General conditions of carriage

1. You must obtain your boarding pass and check in any baggage by the check-in deadline. Additionally, you must be available for boarding at the boarding gate by the boarding gate deadline. Failure to respect check-in and boarding gate deadlines may result in the reassignment of any pre-reserved seats, the cancellation of reservations, and/or ineligibility for denied boarding compensation.
2. Although reconfirmation of flights is not required, we strongly recommend that you check your flight status online at aircanada.com or by calling our flight information system at 1-888-422-7533 prior to your departure.
3. Advance seat assignments are not guaranteed and may change without notice. If your pre-assigned seat is unavailable, we will try to accommodate you in a comparable seat in the same class of service and will refund any applicable fees.
4. Any travel credit banked for unused tickets is non-transferable: when the credit is redeemed, it must be used by the same person whose name appears on the original ticket.
5. Air Canada will cancel any purchased ticket and provide a full refund without penalty up to 24 hours after purchase. Beyond 24 hours, voluntary changes to your itinerary may require the payment of additional fees and fare upgrades. If you are travelling on a non-refundable ticket, Air Canada will be unable to make exceptions in the event of an unexpected trip cancellation or medical emergency. We recommend the purchase of travel insurance.
6. **Dangerous goods**
For safety reasons, dangerous goods must not be packed in checked or carry-on baggage, except as specifically permitted. Dangerous goods include, but are not limited to: compressed gases, corrosives, explosives, flammable liquids and solids, radioactive materials, oxidizing materials, poisons, infectious substances, and briefcases with installed alarm devices. For security reasons, other restrictions may apply. Please refer to the Restricted and Prohibited Items page on our website for more information.
7. Subject to the provisions of the Montreal Convention and the Warsaw Convention, as well as the provisions of its applicable tariffs, Air Canada may refuse carriage of property in checked luggage that is not suitable for transportation, such as fragile or perishable items and may refuse to carry valuable items (a valuable is deemed to be any item whose value is \$ 1,000 CAD or more, per Kilogram or \$1 CAD per gram). Air Canada may refuse claims based on the inherent nature of an item (e.g. its perishable nature), or for loss or delay of unsuitably or inadequately packed items, to the extent that the destruction, loss or damages resulted from the inherent defect, quality or vice of the baggage, or, in the case of delay, that the carrier, its agents, and servants took all measures that could reasonably be required to avoid the damage, or that it was impossible to take such measures.
8. **International travel**
Governments may require your carrier to provide information on or permit access to passenger data. You cannot travel if you do not have all required travel documents, such as a passport and visa (where applicable), to enter in or transit through each country/region on your itinerary. Please refer to the [Travel Documents](#) page on our website for more information.
9. **In-flight health**
Most people are fit to travel by air, but special attention is required for passengers whose health problems may be exacerbated by altitude, travel stress, hypoxia and other travel related difficulties. Our website offers important health tips and information for customers with special needs who may require medical approval before flying.
Please also note that aircraft disinsection is carried out on certain routes, in compliance with the requirements of the World Health Organization (WHO), the International Civil Aviation Organization, Transport Canada and applicable foreign regulatory authorities. More information is available on our website.
10. **Schedules and timetables**
Time and aircraft type shown in timetables or elsewhere are approximate and not guaranteed, and form no part of the contract. Schedules are subject to change without notice and carrier assumes no responsibility for passenger making connections not included as part of the itinerary set out in the ticket. Carrier is not responsible for changes, errors or omissions either in timetables or other representations of schedules.
11. **Overbooking notice**
Airline flights may be overbooked, and there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservation in exchange for a payment of the airline's choosing. If there are not enough volunteers, the airline will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, persons denied boarding involuntarily are entitled to compensation. The complete rules for the payment of compensation and boarding priorities are available at all airport ticket counters and boarding locations.

NOTICE - SOLD SUBJECT TO APPLICABLE TARIFFS

! Air Passenger Protection Regulations Notice:

If you are denied boarding, your flight is cancelled or delayed for at least two hours, or your baggage is lost or damaged, you may be entitled to certain standards of treatment and compensation under the *Air Passenger Protection Regulation*. For more information about your passenger rights please contact your air carrier or visit the Canadian Transportation Agency's website.

General terms and conditions pertaining to flight delays, cancellations, denied boarding, seating of children and lost or damaged baggage can be found in Air Canada's [General Conditions of Carriage and Tariffs](#).



Canada, the U.S. and the Caribbean:
1 (800) 361-5373



A STAR ALLIANCE MEMBER

